



Encouraging the Heart: A Leader's Guide to Rewarding and Recognizing Others

James M. Kouzes, Barry Z. Posner

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All too often, simple acts of human kindness are often overlooked and under utilized by people in leadership roles. Advising mutual respect and recognition of accomplishments, Encouraging the Heart shows us how true leaders encourage and motivate those they work with by helping them find their voice and making them feel like heroes. Recognized experts in the field of leadership, authors James Kouzes and Barry Posner show us that, through love, leaders can encourage, and indeed allow those around them to be their very best. Both practical and inspirational, Encouraging the Heart gives readers a thoughtful approach to motivating individuals within an organizational structure.

Read Chapter 3 or Chapter 12, or see The Encouragement Index.

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