



# Voice over IP First-Step

*Kevin Wallace*

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## **Voice over IP First-Step** Kevin Wallace

Your first step into the world of IP telephony

- No IP telephony experience required
- Includes clear and easily understood explanations
- Makes learning easy

Your first step to the world of IP telephony begins here!

- Learn how voice and data communications merge in voice-over-IP technology
- Use this reader-friendly guide to understand the benefits of this technology
- Explore real-life applications and theories through case studies in every chapter

Welcome to the world of voice over IP

We use either a telephone or e-mail for much of our day-to-day communication. Today, these two worlds are merging, and companies can place phone calls over their existing data network infrastructures using a technology called voice over IP (VoIP).

No prior experience with VoIP technology is required

*Voice over IP First-Step* is anyone's introduction to the world of VoIP networks. The concepts in this book are presented in plain language, so you don't need in-depth background knowledge to comprehend the technologies covered. If you work with data networks, if you work with telephony networks, if you're a home user interested in how VoIP can reduce your monthly phone bill, or if the concept of VoIP simply intrigues you, this book is for you.

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