



# Telephone Triage Protocols for Nurses

*Julie K. Briggs*

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## **Telephone Triage Protocols for Nurses** Julie K. Briggs

This handy, spiralbound manual presents approximately 200 adult and pediatric patient protocols and their related home care instructions. This rapid-access guide helps to quickly detect the urgency of a caller's problem by suggesting appropriate questions, grouped according to degree of urgency. Nurses will easily recognize who needs immediate medical attention, who should be seen within 24 hours, and who can be monitored at home. In addition to "at-your-fingertips" guidance, the book addresses legal issues, thus lessening the risk of liability. A format is provided for setting up a telephone triage program.

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